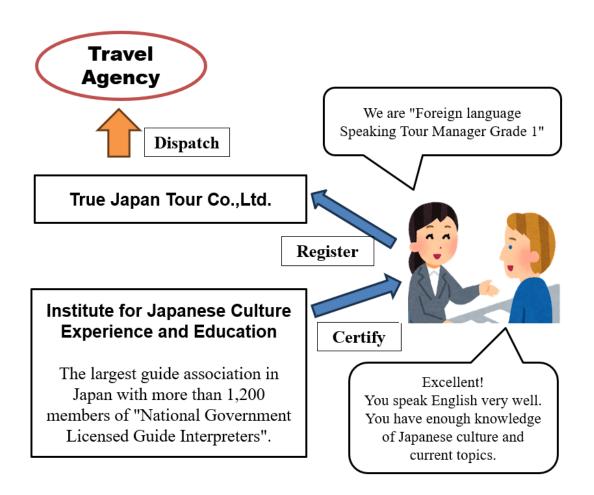
# **Guide Dispatch**

FTM (Foreign Language Speaking Tour Manager)

What is FTM?



## Classes of Guides / Interpreters

	Accreditation Bodies	Accreditation Criteria
National Government Licensed Guide Interpreters	Certified by Government of Japan	Foreign Languages, History, Geography, General Common Sense, Practical Interpretation and Guide
Foreign language Speaking Tour Manager Grade 1	Certified by Institute for Japanese Culture Experience and Education & True Japan Tour	Managers must take an interview to further assess their skills and knowledge as a tour guides/tour managers.
Foreign language Speaking Tour Manager Grade 2	Certified by Institute for Japanese Culture Experience and Education & True Japan Tour	Managers must pass our proprietary paper test to assess their command of the language, knowledge of Japanese History, sightseeing spots and culture, and itinerary management skills as a tour managers.

#### Standard Fee for FTM

### <About True Japan Tour's Guide Dispatch>

- \* The fee varies depending on the time of year and the area where the guide is assigned.
- \* Peak season: March 10 April 20 and October 10 November 20

Regular Season: Dates other than above

\* The dispatch area is divided into "Tokyo/Around Tokyo" area and "Kyoto/Osaka Around Kyoto and Osaka" area.

However, we will provide a separate quote for areas within the above areas where it is difficult to arrange a tour guide.

#### <Partner Discount>

True Japan Tour Co.,Ltd. (TJT) recognizes companies with whom we have or intend to have a continuous business relationship as partners, and grants them special privileges in our business transactions. An overview is shown in the PDF file.

Partnership Discount\_240304.pdf

### FTM Grade1

## 1. FIT

FIT refers to a one-day guided tour for a group of 9 or less people.

## FTM Grade 1 English

Duration	Tokyo/Around Tokyo		Kyoto/Osaka Around Kyoto and Osaka	
	Regular	Peak Season	Regular	Peak Season
Within 3 hours	11,900 yen	14,450 yen	14,450 yen	17,000 yen
3 hours to less than 5 hours (half day)	17,000 yen	20,400 yen	20,400 yen	23,800 yen
5hours to less than 8 hours (Full day)	24,650 yen	29,750 yen	29,750 yen	34,850 yen
8 hours to less than 10 hours	29,750 yen	35,700 yen	35,700 yen	41,650 yen
More than 10 hours	34,000 yen	40,800 yen	40,800 yen	47,600 yen

# 2. <<Group / Multi-day Tour>>

## FTM Grade 1 English

Duration	Regular	Peak Season	
3 hours to less than 5 hours (half day)	27,200 yen	30,600 yen	
More than 5 hours	45,050 yen	51,000 yen	

<sup>&</sup>quot;Group" refers to tours of 10 or more people or tours by chartered bus, and "Multi-day Tour" refers to tours that include overnight stays.

## 3. <<Remarks>>

#### (1) Transportation

The guide's transportation costs from/to their homes are included in the guide fee as long as the meeting point is arranged within the below areas.

Tokyo: Hotels requested location within 10-minute walking distance of stations on JR Yamanote Line. Kyoto/ Osaka: Major stations and their surrounding areas.

- \* Transportation costs in any region other than Tokyo and Kansai will be quoted on a request basis.
- \* All transportation costs for the clients and guide during the tour are not included in the guide fee.

### (2) Meals

The following meal allowances for the guide/interpreter will be charged when the guiding starts during breakfast/lunch/dinner time.

Breakfast: JPY 1,000 Lunch: JPY 1,500 Dinner: JPY 2,000

## 4. <<Additional Fees>>

• In the following cases, a surcharge will be charged in addition to the base guide fee.

Case	Detail	Surcharge
	ř , ,	* Transportation costs will also be charged"
Early morning/late night service	A surcharge for duties requested between $10:00pm \sim 6:59am$ .	JPY 1,200/30minutes
VIP guide service	A surcharge for a guide who passed our company's standards to handle VIP clients.	
Last-minute arrangements	A handling fee for requests received the day of or day prior to the tour day.	1-day prior: 10% of base guide fee Same day: 20% of base guide fee"
New Year's Dispatch Allowance (Jan.1 <sup>st</sup> -3 <sup>rd</sup> )	For guide dispatch from January 1 to January 3	20% of the total fee

## 5. <<Cancellation Policy>>

Cancellation charges will apply when the notification of cancellation is received:

- 14-3 days before the tour day: 20% of the total fee
  - 2 days before the tour day: 50% of the total fee
  - 1 day before, on the tour day, or cancellation without notice: 100% of the total fee.
- \* With regards to the cancellation of multiple tours, the cancellation policy will apply to the date of the first tour.